## Department of Psychology and Pedagogy//

## TEST QUESTIONS FOR THE FOREIGN STUDENTS $\mathbf{1}^{\text{TH}}$ YEAR

- 1. Communication. Objectives. Definition.
- 2. Communication process.
- 3. Transmission of information and decoding.
- 4. Feedback.
- 5. 4 types of communication of health workers.
- 6. Verbal Communication.
- 7. Nonverbal Communication.
- 8. Written Communication.
- 9. Visual Communication.
- 10. Personalities Determining Styles of Verbal Communication.
- 11. Workplace and the Barriers.
- 12. Effective communication techniques for people to interact better.
- 13. Verbal and non-verbal communication with the patient.
- 14. Body language.
- 15. Closeness and personal space.
- 16. The role of a leader in an organization.
- 17. Classification of the leaders on the situation in the organization.
- 18. Qualities of a good leader.
- 19. Leadership style. Autocratic or authoritarian style.
- 20. Leadership style. Participative or democratic style.
- 21. Leadership style. Laissez-faire or free-rein style.
- 22. Leadership style. Task-oriented and relationship-oriented style.
- 23. Effective leadership qualities and skills that are sure to medical work.
- 24. Different types of mass media. Print media.
- 25. Different types of mass media. Electronic media.
- 26. Organization and participation in the celebration of World Health Days events.
- 27. Effective patient education.
- 28. Medical and organizational aspects of palliative care provided in hospices.
- 29. Ethical, moral and psychological aspects of euthanasia and palliative medicine.
- 30. The problems of pain and analgesia in the practice of palliative medicine.
- 31. Communication barriers. Objectives. Definition.
- 32. Language barriers in the process of communication.
- 33. Psychological barriers in the process of communication.
- 34. Physiological barriers in the process of communication.
- 35. Physical barriers in the process of communication.
- 36. Systematic barriers in the process of communication.
- 37. Cultural barriers in the process of communication.
- 38. Attitudinal barriers in the process of communication.
- 39. Limitations of the communication process in the health sector.
- 40. Ethical and deontological problems of interaction of health workers with patients with different nosological forms of diseases.
- 41. Behavioral and communicative skills of a doctor working with patients with malignancies.
- 42. Behavioral and communicative skills of a doctor working with patients with HIV infection.
- 43. Behavioral and communication skills in palliative medicine.
- 44. Psychological assistance to the family.
- 45. "Burnout" among health care workers.